



PBX Feature Codes for Softphone/Hardphone

Basic

A feature code is a set of digits that when dialled, will activate a certain feature of the phone system.

| Feature Code | Name | Detail |
|-------------------|------------------------|---|
| *1 | Call Transfer | Transfer a call to another extension |
| *2 | Record Active Call | |
| *4 | Attended Call Transfer | Attended call transfer to another extension. After extension number press # |
| *411 | Directory | *DIR to dial by name |
| *3472 | DISA | *DISA followed by Administrative PIN to receive a dial tone and call out |
| *67<phone number> | Call Privacy | Activate call privacy |
| *69 | Call Return | Call back the last incoming number |
| *732 | Record | *REC followed by Administrative PIN to record a message |
| *8[ext] | Extension Intercom | Page a specific extension |
| *870 | Redial | Redial a number |
| *9171 | Talking Date | Current server date |

Basic

A feature code is a set of digits that when dialled, will activate a certain feature of the phone system.

| Feature Code | Name | Detail |
|--------------|-----------------------|------------------------------------|
| *9170 | Talking Time | Current server time |
| *9172 | Talking Date & Time | Current server date & time |
| *925 | Wakeup Call | Schedule a wakeup call |
| *78 | Enable DND | Enable Do Not Disturb |
| *79 | Disable DND | Disable Do Not Disturb |
| *9888 | FreeSWITCH Conference | Connects to Cluecon weekly |
| *0[ext] | Speed Dial | Speed dial an extension |
| *21 | Follow Me | Set the Follow Me number |
| *72 | Enable Call Forward | Enables Call Forward |
| *73 | Disable Call Forward | Disables Call Forward |
| *74 | Call Forward | Toggle Call Forward enable/disable |

Call Parking

| Feature Code | Name | Detail |
|--------------|---------------|--|
| *5900 | Valet Park | Attended Transfer (park). The park extension will be played back to you. |
| *5900 - 5999 | Valet Un-Park | Retrieve a Valet Parked call |

Voicemail

| Feature Code | Name | Detail |
|----------------|-------------------------|---|
| *97 | Voicemail | The system detects the extension, and will prompt for your password. |
| *98 | Check any Voicemail box | The system will prompt for both your id (extension number) and password |
| *4000 | Check any Voicemail box | The system will prompt for both your id (extension number) and password |
| *99<extension> | Send to Voicemail | Send a call directly to voicemail |

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